## **Land Charges Search Response Times**

Please note that there is a significant delay to our response to all search enquiries. This affects:

- Lichfield District Council, South Staffs District Council, and South Derbyshire District Council Official Searches, Personal Searches, and Personal Searchers 'CON29' requests (EIR)
- Tamworth Borough Council (Post 2009) and North Warwickshire Borough Council Building Control Information as part of a Personal Searchers 'CON29' request (EIR)

## Please allow 45 days for a response to these enquires.

This delay has been caused by:-

- A significant increase in search requests over a relatively short period of time
- Data quality issues that are refined before searches are returned
- A lack of staffing resources to match the increase in search volume
- The closure of council offices to Personal Search companies

Additional staff have now been recruited on a temporary basis, and the situation is being kept on a week by week basis.

## **Urgent Searches**

Where a search response is required urgently to prevent the loss of a property transaction, or to meet the governments stamp duty requirements, then please email the relevant generic email address below and the search will be expedited:-

landcharges@lichfielddc.gov.uk (Lichfield, Tamworth, North Warwickshire)

LandCharges@SStaffs.gov.uk (South Staffs only)

land.charges@southderbyshire.gov.uk (South Derbyshire only)

Before contacting the Land Charges Team, please check that the search hasn't already been returned to your search agent, and ask them to check their spam folders.